

2022

ANNUAL REPORT



The Troy Hospital Health Care Authority



Sherrill Crowe
Chairman



Driscoll Colquett
Vice Chairman



Brenda Dubose, LPN
Board Member



Mayor Jason Reeves
Board Member



Robert Liljeberg, M.D.
Board Member



Teresa Law, DNP, FNP-BC
Board Member

Transforming to Better Serve You

Troy Regional Medical Center celebrated 53 years of service to the residents of Pike and surrounding counties in June 2022. The medical center has grown and developed into a regional provider of high-quality healthcare.

Troy Regional Medical Center is licensed for 97 beds and is fully accredited by The Joint Commission on Accreditation of Healthcare Organizations.

The hospital is city-owned and is operated under the direction of The Troy Hospital Health Care Authority Board. The medical center is home to more than 30 physicians, surgeons, and advanced practice providers offering specialty services in emergency medicine, orthopedics, sports medicine, gynecology, anesthesiology, pain management, psychiatry, diabetes, surgery, family medicine, internal medicine, ENT, oncology/hematology, senior behavioral care, medical detox, pediatrics, podiatry, radiology, wound care, and sleep disorders. Troy Regional Medical Center provides an in-hospital rehabilitation swing bed service as well as an extensive range of outpatient services, both diagnostic and for treatment.

Troy Regional Medical Center has more than 325 full- and part-time employees and is an important economic partner in our Troy community. I am honored and humbled to lead this fine group each day.

The hospital recently announced the opening of Troy Regional Wound Care and Hyperbaric Medicine Center, an outpatient facility offering a comprehensive approach for patients with non-healing wounds. Additionally, we celebrated the opening of the newly renovated Women's Imaging Center, which houses the latest in 3D mammography services, Bone Densitometry, and Ultrasound. Other improvements within the Diagnostic Imaging area included the upgrade to an advanced 80 slice CT scanner allowing for faster, more diagnostic scans including Cardiac scanning. We have also committed additional resources into the areas of Primary Care/Family Medicine with the opening of Troy Regional Primary Care, located on our campus.

Troy Regional has grown over the past five decades, and with strong leadership, exceptional clinicians, our remarkable team, and the Troy community's support, that growth continues today.

Troy Regional Medical Center, bringing Health Care Close to Home.

Rick E. Smith, FACHE
Chief Executive Officer
Troy Regional Medical Center



Rick E. Smith, FACHE
Chief Executive Officer
Troy Regional Medical Center

Medical Community



Astrid Belalcazar, M.D.
Hemoc/Oncology



Tom Brown, M.D.
Hemoc/Oncology



Scott Burrow, M.D.
Emergency Medicine



Elizabeth Dawson, M.D.
Pediatrics



Peter M. DiChiara, M.D.
Internal Medicine



Paul Dulaney, M.D.
Gynecology



Lance K. Dyess, M.D.
Family Practice



Rick Gill, M.D.
General/Thoracic Surgery



Paul Howard, ENT
Ear, Nose, and Throat



Eric Law, M.D.
Family Practice



Robert L. Liljeberg, M.D.
Orthopedics



Christy McKay, M.D.
Pediatrics



Jennifer Mullinax, M.D.
Pediatric Hematology-
Oncology



Fred Pich, M.D.
Emergency Medicine



Ethan Sellers, D.O.
Family Practice



John Stanton, M.D.
Emergency Medicine



Adolfo Robledo, M.D.
Emergency Medicine



Gregory Myrick, M.D.
Emergency Medicine



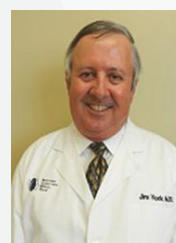
Richard Schloemer, M.D.
Wound Care



Saeed Shah, M.D.
Psychiatry



Sanjeev K. Singh, DPM
Podiatry



James York, M.D.
Anesthesiology



**Rebecca
Allen-Jones, CRNP**



John Brown, CRNA



Valerie Cobb, CRNP



Tom Farrar, CRNA



Bart McDaniel, CRNA



Kerri Outlaw, DNP



**Jessica Pearlstein-
Johnson, PA**



Roger Williams, M.D.
Chief of Staff



Jamie Caudill, M.D.
Vice Chief of Staff



Lyn Diefenderfer, M.D.
Secretary/Treasurer

2021

Women's Diagnostic Center

- 3D Mammography
- DEXA
- Newly Renovated Facility
- Dr. Lauren Thorington and team of radiologists subspecialize in breast imaging and other women's diagnostic services
- Accredited by the American College of Radiology
- Ultrasound
- MRI

Wound Care Services

- Two Hyperbaric Medicine Chambers added
- Center earns Restorix Health Center of Excellence Award

Specialty Services

- Todd Scherrer, M.D., Urologist
- William Veale, M.D., Vascular Surgery
- Ravi Boyella, M.D., Cardiology

Troy Regional Primary Care Clinic

- Ethan Sellers, D.O., Family Medicine
- Rebecca Allen-Jones, CRNP, Family Medicine

Keystone Healthcare Emergency Group

- Fred Pich, D.O., Medical Director
- ER Express now provides a physician and a mid-level to expedite patient care

2020

Sleep Disorders Center

- Syncope Clinic now offered
- Expanded to 4 renovated sleep rooms
- Accredited by the ACHC

MAKO Robotic Surgery

- Dr. Robert Liljeberg, M.D., Orthopedic Surgeon
- Jessica Pearlstein Johnson, P.A., Orthopedics

Elba/Brundidge Clinics

- Lance K. Dyess, M.D., Family Practice
- Valerie Cobb, CRNP, Family Practice

Troy Wound Center

- Specialty Wound Care
- Richard Schloemer, M.D., Medical Director
- Debbie Lloyd, CRNP

2019

Addiction Medicine

- Paul Dulaney, M.D., Addiction Medicine Specialist
- Provides inpatient addiction medicine hospitalization services

Sleep Disorders Center

- Now offering the convenience of in-home sleep apnea testing

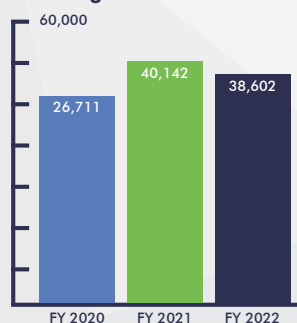
Cancer Treatment Center

- Astrid Belalcazar, Hemoc/Oncology

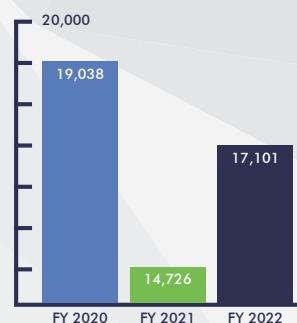
Expanding Service to Better Serve You!

Effects of COVID on TRMC

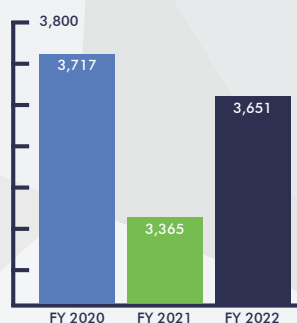
Outpatient Visits
Excluding ER



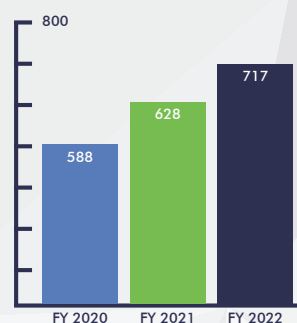
Emergency Visits



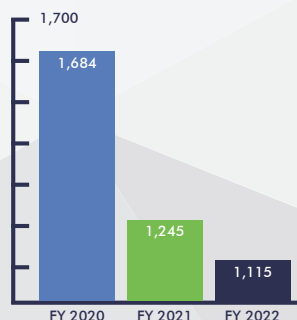
Surgeries



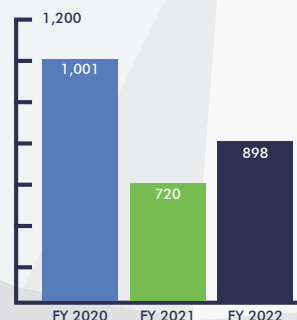
Orthopedic Surgeries



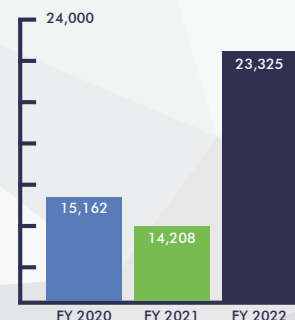
Hospital Inpatient Admissions



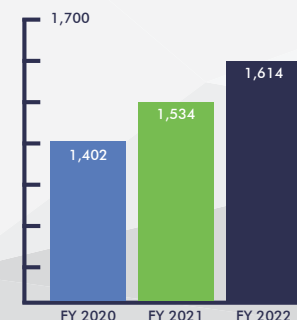
Hospital Observation Admissions



Clinic Visits



Infusion Center Visits



Teamwork, COVID-19, and Beyond

No matter which department they work in, each member of the Troy Regional team was touched by COVID-19 in some way. Those on the front lines worked through exhaustion, stress, and heartbreak to be there for our patients and their families. I am beyond grateful for their compassion, skill, and unshakable dedication.

In the early months of the pandemic, our staff demonstrated the ability to adapt to rapid change. Following the science, we introduced new, evolving clinical processes and updated guidance on masking, PPE use, social distancing, and other precautions. Our team acted to protect our patients and our staff, as well as their own families.

In early 2020, our first team meeting about COVID brought up the urgent need to set up an outdoor screening area. Immediately, new teams formed and set up and opened the drive-thru COVID testing site for our community. We also began offering drive-thru vaccine clinics in Elba and Brundidge, later holding clinics in many area industries and businesses. Troy Regional continues to offer the COVID vaccine each Friday with a walk-in clinic.

The new teams that came out of this situation enhanced relationships and created a workforce feeling more empowered to make suggestions for quality improvement. I am so proud of the work that was done and is still being done each day by the team here at TRMC. We often refer to ourselves as "family" ... and that is exactly what we are. We saw drastic changes in patient volumes in many areas. The 2020 impact of COVID on outpatient testing was significant with the reverse effect on areas like ER and Surgery volumes. The fears associated with elective medical visits often kept people from seeking routine and emergency care. We are proud to report late 2021 and 2022 numbers rebounding. The vaccination rates and decreases in COVID prevalence and severity seem to be allowing not just stability, but growth in many service lines.

We want this community to know we are here for you and committed to providing excellent care, close to home.

Amy Minor, BSN
Chief Clinical Officer



Amy Minor, BSN
Chief Clinical Officer

*FY: Fiscal Year April 1 – March 31

Foundation



Growth happens when forces pull together. At Troy Regional Medical Center, as Chairman of the Pike Medical Foundation, I have come across many people whom I would consider great forces: the leaders who shape its advancements, the physicians whose expertise heals, the nurses who selflessly care, and the support team who keep it all running every day.

As we look to the future of this community and Troy Regional, I'm inspired by the accomplishments of everyone working together. With the successful completion of the 2022 Virtual Balloon

Launch, which raised over \$65,000 from our supporters, we are excited to set our sights on the next endeavors in pursuit of expanding Troy Regional's reach and wellness capabilities.

Our mission is to bring innovative, leading-edge clinical capabilities to the residents of Pike and the surrounding counties. As we grow, so does the reach of programs and resources to advance health care for families in more communities.

In the face of recent challenges, the availability of comprehensive health care resources has become more crucial than ever. Troy Regional Medical Center continues to look to the future, creating paths that best help our communities become stronger.

I take pride in serving on the Pike Medical Foundation Board alongside so many servant volunteer leaders. The Pike Medical Foundation Board is excited to chart our course for new innovations and future success, knowing we have a dedicated community supporting us along the way.

Steve Garrott,
Chair, Pike Medical Foundation



The Pike Medical Foundation is the philanthropic arm of
Troy Regional Medical Center (a separate 501(c)(3) corporation).

Since 2013 Pike Medical Foundation has provided funds to Troy Regional Medical Center for the following projects:

Memorial/Honorary Gifts are gratefully accepted.

2013

Silver Supper – Funds raised \$22,500 – Purchased 10 sleep chairs for patient rooms, 1 ICU patient bed, and a Bovie machine used in surgery

2014

Balloon Release – Funds raised \$24,300 – Renovated Emergency Department waiting area and Radiology Department to enhance patient flow and comfort of family members

2014

Restricted Grant received \$40,300. Annual spending of these limited to no more than \$5,000 per year based on the discretion of the foundation board.

2015

Balloon Release – Funds raised \$32,230 – Renovated emergency department patient rooms

2016

Balloon Release – Funds raised \$28,300

2017

2017 Balloon Release – Funds raised \$49,500 – Troy Regional Senior Behavioral Care building project

2018

\$100,000 – Troy Regional Cancer Infusion Center

2019

\$60,000 – Equipment Upgrades

2021

\$80,000 – Women's Diagnostic Center

2022

Virtual Balloon Release – Funds raised \$65,000

Board of Directors

Steve Garrott, Chairman

Abby Peters
Melissa Sanders
Mary Williams
David VanBuskirk
Shelia Deveridge

Herby Haisten, Treasurer

Collin McCrary
Roxie Kitchens
Steven Morelock
Steven Frailey
Amy Carswell






Isabelle Boyd
William Neese
James "Booty" Bruce
Dana Sanders

We Are...

SUPPORTING OUR NEIGHBORS

-  Local Food Banks
-  Turkeys From Heaven
-  Charity Care
-  Pike County Heart Board
-  Colley Senior Complex
-  Boys and Girls Club
-  Troy University Athletics

OUR IMPACT

-  Total square feet of facility: 176,030
-  Number of meals served annually: 125,266
-  Newly renovated private rooms: 72
-  Total registrations annually: 78,000
-  Total number of IT devices: 400 +
-  Total number of employees: 325 +
-  Annual salary cost: \$18,000,000

SERVING

-  Pike County
-  Coffee County
-  Crenshaw County
-  Barbour County
-  Dale County
-  Montgomery County
-  Bullock County



WHAT WE ARE FOR OUR COMMUNITY

